1.0 Scope
1.1 BSC manufacturers can request to have OSEH Technicians perform warranty work on their BSCs at The University of Michigan. This will often greatly reduce the time a cabinet is out of service due to scheduling delays seen with outside certification and maintenance companies.

2.0 Stipulations
2.1 OSEH can decline the work for any reason including scheduling, unfamiliarity with the manufacturer or model, and unfamiliarity with the maintenance to be performed.
2.2 The BSC manufacturer must provide training to BLS technicians periodically and when requested on new or modified products.
2.3 All parts required for the repair will be provided to OSEH free of charge under warranty, including shipping charges.

3.0 Warranty Work Fee Schedule
3.1 Typical warranty work may require decontamination, repair and/or certification services. All required work will be billed according to the hourly rates listed in section 3.2 below.
3.2 Rates for OSEH Technicians
   3.2.1 Standard rate is $80 per hour.
   3.2.2 Saturday, Sunday and overtime rate is $120 per hour.
   3.2.3 Holiday rate is $160 per hour.
   3.2.4 Christmas rate is $240 per hour.
3.3 Photometer, smoke generator, flow hood, velometer, and standard tool usage are included in the hourly fee.
3.4 Materials used for the service work will be billed at current prices.
3.5 Mileage will not be billed to facilities on the main Ann Arbor campus. Offsite locations will be billed at the rate of $.50 per mile to and from Ann Arbor, MI. Any airfare, hotel, and meal expenses will be billed at cost plus 10%.